



NEWS FROM THE SURGERY

ADVANCE NOTICE - SUMMER BANK HOLIDAYS



AUGUST BANK HOLIDAYS

MON 26 AUG - CLOSED

TUES 27 AUG RE-OPEN 8.30AM



Carnon Downs Surgery

IMPORTANT MESSAGE

ANY PRESCRIPTIONS ORDERED ON FRI 23 AUG OR OVER THE BANK HOLIDAY WEEKEND, WILL NOT BE AVAILABLE FOR COLLECTION UNTIL FRI 30 AUGUST PLEASE MAKE SURE YOU ORDER IN PLENTY OF TIME.



IF YOU HAVE AN URGENT MEDICAL PROBLEM DURING THESE TIMES PLEASE CONTACT OUR OUT OF HOURS ADVISERS AT NHS 111 BY DIALLING 111. PLEASE DO NOT ASK TO SEE A DOCTOR OUT OF HOURS UNLESS YOU GENUINELY CANNOT WAIT UNTIL THE SURGERY RE-OPENS.



HAVE YOU CHECKED WHAT'S IN YOUR BAG?

PLEASE TAKE A MOMENT TO CHECK WHAT MEDICATION YOU HAVE COLLECTED.

HAVE YOU GOT EVERYTHING YOU ARE EXPECTING?

IF YOU DON'T NEED IT - DON'T ORDER IT.

CHECKING NOW WILL SAVE YOU TIME AND A RETURN JOURNEY.

PLUS UNUSED/RETURNED PRESCRIPTION MEDICINES COST THE NHS £300 MILLION EVERY YEAR.

(Data Feb 2022)

STAFF TRAINING DISPENSARY/SURGERY CLOSED

The nature of working within a GP Practice means that our team members both clinical and administrative, work to tight time slots, the majority of which is spent with patients. Whilst this is a key element of our work, it means that there is no time for whole team staff training or hold vital meetings to support learning. To support us in being able to have time for these aspects of our work we have achieved approval from the Integrated Care Board that we will operate an emergency only service for patients on a designated Wednesday afternoon on selective months from 1.30pm until 6.30pm to allow these meetings to take place. ***Please note the dispensary and surgery will be closed except for access to emergency care via an initial telephone assessment service.***

We will publish our dates on our website and in the foyer so that all patients are aware of our opening times. We appreciate your support with these closures for vital training and to help us improve procedures and processes within our teams.

NEXT DATES:

SEPT 25

OCT 23

NOV 27



NEW STAFF MEMBERS

The dispensary team are pleased to welcome Tamsyn who has recently joined us in June. She has worked for us as a locum for many years, but this summer decided to become a permanent member of the team. Tracey has also joined the reception team in July having worked at Flambards for over 25 years. So please say hello to both of the new team members next time you are in the surgery.



FLU VACCINES 2024

To get the maximum protection against the winter viruses please remember we start our flu and winter vaccination clinics from Oct 1st. The NHS is encouraging all those over 65 yrs of age and those at risk to have their vaccination from October onwards.

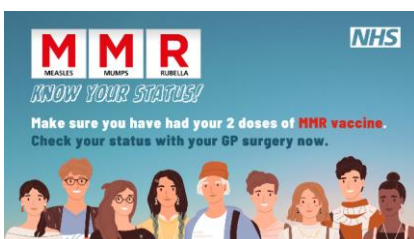
Bookings will open mid September and we have already ordered your vaccine - so speak with the team and get yourself booked into our clinics here at surgery. We will be sending out invites and reminders on your scripts as soon as we have the dates confirmed.

We look forward to seeing you all then.

MEASLES

Measles is in the news again. There have been serious outbreaks in England and Wales and the number of children catching measles is rising.

- Measles can be very serious disease, leading to ear and chest infections, fits, diarrhoea and damage to the brain.
- Your child is at risk of measles if he or she has not had the MMR vaccination.
- A child with measles can infect unprotected children they have been in contact with.
- Two doses of MMR vaccine are needed to get the best protection.
- If you child is due to have had two doses but has not yet received them, no matter what age they are, contact us and get them vaccinated.



For more info www.nhs.uk/conditions/measles

DO YOU COLLECT MEDICATION FOR FRIENDS AND FAMILY?

Please ensure you are aware of what medications the patient is expecting and check the items carefully before leaving the practice.



LONG QUEUES AT THE WINDOW

Always allow the 3 full working days before you collect your medicines. Did you know we are open from 8.30am and throughout the day, we do not close for lunch. So if possible please avoid 4.00pm - 6.00pm when there maybe fewer staff on duty, particularly leading up to a weekend. The earlier part of the day is often quieter. Help us to help you.

CONTACT NUMBERS

Tele: 01872 863221

Open 8.30am - 6.15 pm - Mon to Fri

www.carnondownssurgery.co.uk